

Standards for Better Health 2008/2009 Action Plan

For Review by EMT (Governance) & Trust Board – review & challenge meetings and actual Trust Board

Core Standards (Meeting Core Standards 2007-08)	Status 2007-08	Actions to Achieve Compliance, and date compliance expected	2008-09 Project ed Compliance Status As At 31/03/09
SAFETY			
C1a (Incidents – reporting and learning)	Red (Not Met)	Regular reporting of patient safety incidents to National Patient Safety Agency Achieved 30.6.08	✓ Green
C1b (Safety Alerts)	Green (Compliant)	Maintain compliance-update Safety Alert Manual , SABS audit, & dissemination to Independent contractors Achieved 30.9.08	✓ Green
C2 (Safeguarding Children)	Red (Not Met)	Recruit designated doctor, named nurse and named doctor. Progress to date:Interim appointments made to named Doctor post .Full compliance expected by 31.3.09	✓ Green
C3 (NICE Interventional Procedures)	Not Applicable		
C4a (Infection Control)	Red (Not Met)	Update Infection Control Policies , recruit link practitioners, and risk assessment process to identify Infection Control Risks. Progress to date: on target for compliance at 30.11.08	✓ Green
C4b (Safe use of Medical Devices)	Red (Not Met)	Medical Devices policy and annual report required, and selection process to rationalise range of medical devices, and ensure SLA process robust Progress to date: on target for compliance at 28.12.08	✓ Green

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C4c (Decontamination)	Red (Not Met)	Service testing contract, review policy on benchtop sterilisers, train community dental staff, and carry out community dental services audits. Progress to date: on target for compliance at 30.10.08	✓ Green
C4d (Medicines Management)	Green (Compliant)		✓ Green
C4e (Clinical Waste)	Green (Compliant)		✓ Green
CLINICAL AND COST EFFECTIVENESS			
C5a (NICE Technology Appraisals)	Green (Compliant)		✓ Green
C5b (Clinical Supervision)	Green (Compliant)		✓ Green
C5c (Updating Clinical Skills)	Green (Compliant)		✓ Green
C5d (Clinical Audit and Review)	Green (Compliant)		✓ Green
C6 (Partnership)	Green (Compliant)		✓ Green

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GOVERNANCE			
C7a & C7c (Governance)	Red (Not Met)	Implement Governance section of the Taylor report action plan commissioned by NHS London. Trust Board has implemented the action plan, which includes a systematic and consistent approach to risk management and risk assessments with sound structures. Achieved 30.6.08	✓ Green
C7b (Honesty, Probity)	Green (Compliant)		✓ Green
C7e (Discrimination)	Green (Compliant)		✓ Green
C8a (Whistle-blowing)	Green (Compliant)		✓ Green
C8b (Personal Development)	Green (Compliant)		✓ Green
C9 Records Management	Red (Not Met)	Implement tracking tool to audit all sites, and audit 50% of high risk areas of clinical records Progress to date: on target for compliance at 30.12.08	✓ Green

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C10a (Employment Checks)	Green (Compliant)		✓ Green
C10b (Professional Codes of Conduct)	Green (Compliant)		✓ Green
C11a (Recruitment and Training)	Red (Not Met)	Implement Parkhill HR Audit Action plan, and update Human Resources policies Achieved 30.6.08	✓ Green
C11b (Mandatory Training)	Red (Not Met)	Process to determine staff who have not attended mandatory training Achieved 30.6.08	✓ Green
C11c (Professional Development)	Green (Compliant)		✓ Green
C12 (Research Governance)	Green (Compliant)		✓ Green
PATIENT FOCUS			
C13a (Dignity and Respect)	Insufficient Assurance	Implement recommendations of Serious Untoward Incident relating to Dignity Achieved 30.6.08	✓ Green

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C13b (Consent)	Green		✓ Green
C13c (Confidentiality of Information)	Red (Not Met)	Implement recommendations from confidentiality Serious Untoward Incident , and recruit Data Protection Officer. Progress to date: on target for compliance at: 30.11.08	✓ Green
C14a (Complaints Procedure)	Green (Compliant)		✓ Green
C14b (Complaints Discrimination)	Green (Compliant)		✓ Green

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C14c (Complaints Response)	Green (Compliant)		✓ Green
C15a (Food Provision)	Green (Compliant)		✓ Green
C15b (Food Needs)	Green (Compliant)		✓ Green
C16 (Accessible Information)	Green (Compliant)		✓ Green

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ACCESSIBLE AND RESPONSIVE CARE			
C17 (Patient & Public Involvement)	Green		✓ Green
C18 (Equity, Choice)	Insufficient Assurance	Regular reports on monitoring of uptake by ethnicity, sex, age, and electoral ward at Provider SLA meeting. Progress to date: evidence of monitoring across the range of indicators On target for compliance at 30.10.08	✓ Green
CARE ENVIRONMENT AND AMENITIES			
C20a (Safe, Secure Environment)	Red (Not Met)	To have a Board approved Health & Safety policy, and nominated Board level Director accountable for Fire Safety. Progress to date : On target for compliance at 30.11.08	✓ Green
C20b (Privacy and Confidentiality)	Green (Compliant)		✓ Green
C21 (Clean, Well Designed Environment)	Green (Compliant)		✓ Green

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PUBLIC HEALTH			
C22a and C22c (Public Health Partnerships)	Green (Compliant)		✓ Green
C22b (Local Health Needs)	Green (Compliant)		✓ Green
C23 (Public Health Cycle)	Red (Not Met)	Invest in data co-ordinators, to improve delivery of immunisation and vaccination dates invest in smoking cessation , and change capacity for breast screening. Achieved 31.4.08 and onwards	✓ Green
C24 (Emergency Preparedness)	Green (Compliant)	Update contingency plans specific to pandemic flu Progress to date : on target for compliance at 30.12.08	✓ Green